May 01, 2016

Addressee's Name
Addressee's Title
Company Name
Mailing Address
City, State ZIP

Dear Customer,

Hewlett Packard Enterprise is announcing the End of Sale for HP Automated Network Management (ANM) Suite 9.2x effective as of the date set forth below. And associated migration to HP Network Node Manager i Ultimate Edition and HP Network Automation Ultimate Edition as entitlement.

This letter is for ANM Suite 9.2x support customers worldwide, to inform you of our end of sale plans.

## End of Sale & End of Support

HPE is committed to providing the highest level of customer care to you while you determine your future strategy for your ANM Suite 9.2x products. Please read below for key timelines and support options that are now available to you.

| DATE | PROGRAM ACTIVITY |
|---|---|
| May 01, 2016 | End of Sale customer announcement |
| Jul 01 , 2016 | End of Sale (no longer orderable or available for purchase) |
| Previously announced support timeline | |
| Aug 31, 2016 | End of Committed Support for ANM Suite 9.2x |
| Aug 31, 2018 | End of Extended Support for ANM Suite 9.2x |
| Aug 31, 2022 | End of Self-Help Support with Rights to New Versions for ANM Suite 9.2x |

Please note that all ANM Suite 9.2x customers with active support contracts are eligible to migrate to HP Network Node Manager i Ultimate Edition and HP Network Automation Ultimate Edition.

While these ANM Suite 9.2x versions may continue to meet your immediate needs, HPE recommends that all customers migrate to HP Network Node Manager i Ultimate Edition and HP Network Automation Ultimate Edition.

Please refer to **Appendix A** for definition of terms for product obsolescence and **Appendix B** for the list of affected ANM Suite 9.2x product numbers.

## *More information*

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE service agreement identifier or HPE system handle.

In addition, for technical assistance and information, please visit Software Support Online: **hpe.com/software/support**

HPE once again wishes to thank you for choosing ANM Suite 9.2x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,
Hewlett Packard Enterprise

## Hewlett Packard Enterprise

## *Appendix A: Definitions*

This product version obsolescence is covered by version 5 of our Release & Support policy. Definitions of terms are provided by the product version obsolescence guidelines documented at hpe.com/software/support-lifecycle

### *Product Support*

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HPE product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HPE investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HPE products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

### *End of Committed Support Date*

End of Committed Support (EOCS) Date is the last date software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by the version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the product reaching EOCS will remain available for electronic download for a reasonable period of time.

### *End of Extended Support Date*

Extended Support is provided for an additional 2 years after EOCS Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:

- Around the clock self-solve support

- Access to technical support engineers

Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

## *Self-Help Support with Rights to New Versions*

Self-Help Support with Rights to New Version is an integral component of all software support contracts. Self-Help Support with Rights to New Versions consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products including white papers, existing patches and known problems for a specific product version. Upon the expiration of Extended Support for a product or product version, and for which a successor product or product version is commercially available, HPE offers a minimum of four (4) years of Self-Help Support with Rights to New Versions.

## *Dependent Components and Third-Party Products*

In some instances support for specific HPE product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HPE's intent to communicate with affected HPE product/product version customers in a timely manner. However, there are cases where HPE does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HPE product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

## Appendix B: Affected Product SKUs

| SKU | PRODUCT DESCRIPTION |
|---|---|
| TB778AA | HP ANM Suite 50+/50 SW LTU |
| TB778AAE | HP ANM Suite 50+/50 SW E-LTU |
| TB779AA | HP ANM Suite 250+/50 SW LTU |
| TB779AAE | HP ANM Suite 250+/50 SW E-LTU |
| TB780AA | HP ANM Suite 1K+/50 SW LTU |
| TB780AAE | HP ANM Suite 1K+/50 SW E-LTU |
| TB781AA | HP ANM Suite 2K+/50 SW LTU |
| TB781AAE | HP ANM Suite 2K+/50 SW E-LTU |
| TB782AA | HP ANM Suite 3.5K+/50 SW LTU |
| TB782AAE | HP ANM Suite 3.5K+/50 SW E-LTU |
| TB783AA | HP ANM Suite 7K+/50 SW LTU |
| TB783AAE | HP ANM Suite 7K+/50 SW E-LTU |
| TB784AA | HP ANM Suite 11K+/50 SW LTU |
| TB784AAE | HP ANM Suite 11K+/50 SW E-LTU |
| TB785AA | HP ANM Suite 50+/50 NP SW LTU |
| TB785AAE | HP ANM Suite 50+/50 NP SW E-LTU |
| TB786AA | HP ANM Suite 250+/50 NP SW LTU |
| TB786AAE | HP ANM Suite 250+/50 NP SW E-LTU |
| TB787AA | HP ANM Suite 1K+/50 NP SW LTU |
| TB787AAE | HP ANM Suite 1K+/50 NP SW E-LTU |
| TB788AA | HP ANM Suite 2K+/50 NP SW LTU |
| TB788AAE | HP ANM Suite 2K+/50 NP SW E-LTU |
| TB789AA | HP ANM Suite 3.5K+/50 NP SW LTU |
| TB789AAE | HP ANM Suite 3.5K+/50 NP SW E-LTU |
| TB790AA | HP ANM Suite 7K+/50 NP SW LTU |
| TB790AAE | HP ANM Suite 7K+/50 NP SW E-LTU |
| TB791AA | HP ANM Suite 11K+/50 NP SW LTU |
| TB791AAE | HP ANM Suite 11K+/50 NP SW E-LTU |
| TD274AA | HP ANM Adv Suite 50+/50 SW LTU |
| TD274AAE | HP ANM Adv Suite 50+/50 SW E-LTU |
| TD275AA | HP ANM Adv Suite 250+/50 SW LTU |
| TD275AAE | HP ANM Adv Suite 250+/50 SW E-LTU |
| TD276AA | HP ANM Adv Suite 1K+/50 SW LTU |
| TD276AAE | HP ANM Adv Suite 1K+/50 SW E-LTU |
| TD277AA | HP ANM Adv Suite 2K+/50 SW LTU |

| | |
|---|---|
| TD277AAE | HP ANM Adv Suite 2K+/50 SW E-LTU |
| TD278AA | HP ANM Adv Suite 3.5K+/50 SW LTU |
| TD278AAE | HP ANM Adv Suite 3.5K+/50 SW E-LTU |
| TD279AA | HP ANM Adv Suite 7K+/50 SW LTU |
| TD279AAE | HP ANM Adv Suite 7K+/50 SW E-LTU |
| TD280AA | HP ANM Adv Suite 11K+/50 SW LTU |
| TD280AAE | HP ANM Adv Suite 11K+/50 SW E-LTU |
| TD281AA | HP ANM Adv Suite 50+/50 NP SW LTU |
| TD281AAE | HP ANM Adv Suite 50+/50 NP SW E-LTU |
| TD282AA | HP ANM Adv Suite 250+/50 NP SW LTU |
| TD282AAE | HP ANM Adv Suite 250+/50 NP SW E-LTU |
| TD283AA | HP ANM Adv Suite 1K+/50 NP SW LTU |
| TD283AAE | HP ANM Adv Suite 1K+/50 NP SW E-LTU |
| TD284AA | HP ANM Adv Suite 2K+/50 NP SW LTU |
| TD284AAE | HP ANM Adv Suite 2K+/50 NP SW E-LTU |
| TD285AA | HP ANM Adv Suite 3.5K+/50 NP SW LTU |
| TD285AAE | HP ANM Adv Suite 3.5K+/50 NP SW E-LTU |
| TD286AA | HP ANM Adv Suite 7K+/50 NP SW LTU |
| TD286AAE | HP ANM Adv Suite 7K+/50 NP SW E-LTU |
| TD287AA | HP ANM Adv Suite 11K+/50 NP SW LTU |
| TD287AAE | HP ANM Adv Suite 11K+/50 NP SW E-LTU |
| TB792AAE | HP NNMi to ANM Ste 50+/50 Upgrd SW E-LTU |
| TB793AAE | HP NNMi to ANM Ste 250+/50 Upgd SW E-LTU |
| TB794AAE | HP NNMi to ANM Ste 1K+/50 Upgrd SW E-LTU |
| TB795AAE | HP NNMi to ANM Ste 2K+/50 Upgrd SW E-LTU |
| TB796AAE | HP NNMi to ANM Ste 3.5K+/50 Upd SW E-LTU |
| TB797AAE | HP NNMi to ANM Ste 7K+/50 Upgrd SW E-LTU |
| TB798AAE | HP NNMi to ANM Ste 11K+/50 Upgd SW E-LTU |
| TB799AAE | HP NNMi to ANM St 50+/50 Upd NP SW E-LTU |
| TB800AAE | HP NNMiToANM Ste 250+/50 Upd NP SW E-LTU |
| TB801AAE | HP NNMiToANM Ste 1K+/50 Upgd NP SW E-LTU |
| TB802AAE | HP NNMiToANM Ste 2K+/50 Upgd NP SW E-LTU |
| TB803AAE | HP NNMiToANM Ste3.5K+/50 Upd NP SW E-LTU |
| TB804AAE | HP NNMiToANM Ste 7K+/50 Upgd NP SW E-LTU |
| TB805AAE | HP NNMiToANM Ste 11K+/50 Upd NP SW E-LTU |
| TD288AAE | HP NNMiAdv-ANMAdv 50+/50 Up SW E-LTU |
| TD289AAE | HP NNMiAdv-ANMAdv 250+/50 Up SW E-LTU |

| | |
|---|---|
| TD290AAE | HP NNMiAdv-ANMAdv 1K+/50 Up SW E-LTU |
| TD291AAE | HP NNMiAdv-ANMAdv 2K+/50 Up SW E-LTU |
| TD292AAE | HP NNMiAdv-ANMAdv 3.5K+/50 Up SW E-LTU |
| TD293AAE | HP NNMiAdv-ANMAdv 7K+/50 Up SW E-LTU |
| TD294AAE | HP NNMiAdv-ANMAdv 11K+/50 Up SW E-LTU |
| TD295AAE | HP NNMiAdv-ANMAdv 50+/50 Up NP SW E-LTU |
| TD296AAE | HP NNMiAdv-ANMAdv 250+/50 Up NP SW E-LTU |
| TD297AAE | HP NNMiAdv-ANMAdv 1K+/50 Up NP SW E-LTU |
| TD298AAE | HP NNMiAdv-ANMAdv 2K+/50 Up NP SW E-LTU |
| TD299AAE | HP NNMiAdv-ANMAdv 3.5K+/50Up NP SW E-LTU |
| TD300AAE | HP NNMiAdv-ANMAdv 7K+/50 Up NP SW E-LTU |
| TD301AAE | HP NNMiAdv-ANMAdv 11K+/50 Up NP SW E-LTU |
| TD302AAE | HP ANM to ANMAdv 50+/50 Up SW E-LTU |
| TD303AAE | HP ANM to ANMAdv 250+/50 Up SW E-LTU |
| TD304AAE | HP ANM to ANMAdv 1K+/50 Up SW E-LTU |
| TD305AAE | HP ANM to ANMAdv 2K+/50 Up SW E-LTU |
| TD306AAE | HP ANM to ANMAdv 3.5K+/50 Up SW E-LTU |
| TD307AAE | HP ANM to ANMAdv 7K+/50 Up SW E-LTU |
| TD308AAE | HP ANM to ANMAdv 11K+/50 Up SW E-LTU |
| TD309AAE | HP ANM to ANMAdv 50+/50 Up NP SW E-LTU |
| TD310AAE | HP ANM to ANMAdv 250+/50 Up NP SW E-LTU |
| TD311AAE | HP ANM to ANMAdv 1K+/50 Up NP SW E-LTU |
| TD312AAE | HP ANM to ANMAdv 2K+/50 Up NP SW E-LTU |
| TD313AAE | HP ANM to ANMAdv 3.5K+/50 Up NP SW E-LTU |
| TD314AAE | HP ANM to ANMAdv 7K+/50 Up NP SW E-LTU |
| TD315AAE | HP ANM to ANMAdv 11K+/50 Up NP SW E-LTU |